



Good Faith Estimate

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost.

Under the law, healthcare providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any health care items or services upon request or when scheduling such items or services. This includes related costs like medical tests, prescription drugs, equipment and hospital fees.
- If you schedule a health care item or service at least 3 business days in advance, make sure your healthcare provider gives you a Good Faith Estimate in writing at least 1 business day after scheduling. If you schedule a health care item or service at least 10 business days in advance, make sure your health care provider gives you a Good Faith Estimate in writing within 3 business days after scheduling.
- You can also ask your healthcare provider or facility for a Good Faith Estimate before you schedule an item or service. If you do, make sure that you are given the estimate in writing within 3 business days after you ask.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. Please call our Billing Department at 760-499-3010.
- Make sure to save a copy or picture of your Good Faith Estimate.
- If you did not receive a Good Faith Estimate before your medical service or items, you can contact our Billing Department at 760-499-3010.

Obtain More Information

For questions or more information about your right to a Good Faith Estimate, please:

contact the **hospital's billing department at 760-499-3010**

or visit [cms.gov/nosurprises](https://www.cms.gov/nosurprises) or call **1-800-MEDICARE (1-800-633-4227)**.

Medicare (CMS) offers tools and information regarding the dispute process if you believe you have been billed incorrectly. To learn more and get a form to start the dispute process, go to <https://www.cms.gov/nosurprises/consumers/medica-bill-disagreements-if-you-are-uninsured> or call **800-985-3059**. We would ask that you first call our Billing Department at 760-499-3010 to review your bill.